

OUR HYGIENE PLAN

Our aim at Craigmillar Dental Centre is to provide high quality care and treatment in a relaxed, comfortable and safe environment. We are committed to continuing education and keeping abreast of advances in modern dentistry. To ensure we maintain the high standards our patients have come to expect it is becoming increasingly important for us to accurately match the needs of our patients with the specialist hygienist services that we provide here at the practice.

Research shows that preventive dentistry delivered on a regular basis greatly reduces the risk of dental disease and provides a platform for a lifetime of improved oral health. We encourage such an approach and with this in mind, we have joined with DPAS Limited to design a plan to reward loyal patients. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. The plan will provide advantages both to you and to us. It will allow us to plan your hygiene care more effectively and provide the best chance of keeping you dentally fit. The advantage for you is that it should reduce the need for future treatment and you will have the peace of mind that all of your hygiene care will be covered by convenient monthly payments. Our plan also provides worldwide Supplementary Insurance for dental emergencies or dental injuries whilst at home or abroad (see overleaf).



YOUR BENEFITS

- regular visits to our hygienist
- payment by convenient monthly Direct Debit, allowing you to budget
- guaranteed registration with the practice and continuing access to your dentist
- no need for an assessment – you can join immediately
- early identification of dental problems to prevent pain, discomfort and inconvenience
- appointment times to suit you whenever possible
- discount on oral health products
- priority booking in the event of a dental emergency
- access to a 24 hour dental emergency helpline 365 days per year
- worldwide Supplementary Dental Injury and Emergency Insurance (see overleaf).

WHO IS OUR PLAN FOR?

Our plan is designed for patients who wish to attend the practice on a regular basis and have peace of mind that their preventive dental care is covered.

WHAT DOES OUR PLAN INCLUDE?

Our Hygiene Plan Level 1 costs £6.05 per month and includes:

- two hygiene appointments per year including scale and polish.

Our Hygiene Plan Level 2 costs £12.10 per month and includes:

- four hygiene appointments per year including scale and polish.

Both levels additionally include:

- periodontal advice
- routine oral cancer screening
- 10% discount on oral hygiene products
- diet and oral hygiene advice
- membership card with 24 hour helpline numbers for dental emergencies at home or abroad
- worldwide Supplementary Dental Injury and Emergency Insurance (see overleaf).

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

All other treatment not covered by this plan can be paid for separately.

HOW DO YOU JOIN OUR PLAN?

There is no need for an assessment. Joining is very simple. All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS.

In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

If you choose to leave the plan for any reason you can do so by simply giving us one month's notice.

WHAT HAPPENS IN AN EMERGENCY?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

ANY QUESTIONS?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

Terms within this brochure are subject to change without notice.

WHAT DOES THE SUPPLEMENTARY INSURANCE COVER?

Your Supplementary Insurance provides:

- ✓ cover for:
 - up to £10,000 worth of treatment following dental injury
 - temporary emergency treatment whilst away from home in the UK or abroad (up to the limits specified)
 - the call-out fee charged by a dentist opening their surgery to treat you in an emergency (up to the limits specified)
- ✓ hospital cash benefit if under the care of an oral/maxillofacial surgeon
- ✓ cash benefit if diagnosed with oral cancer
- ✓ 24 hour access to a worldwide emergency helpline

The Supplementary Insurance is designed to cover the cost of **temporary emergency treatment whilst you are away from home** and therefore excludes the cost of emergency treatment carried out by your own dentist, a rota dentist, or any other dentist within a 15 mile radius of your practice. However, call-out fees charged by any dentist to open their surgery (including your own dentist) are recoverable up to policy limits.

In the event of a dental injury, treatment carried out by any dentist (including your own dentist) is covered up to policy limits.

Please refer to the Policy Summary and Important Information leaflet and the Policy for full details of the benefits, terms, conditions and exclusions.

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Principal Dentist

Mr Sanjeev Tandon BDS (Edin) 1991

Associate Dentists

Mr John Anderson BDS (Edin) 1993
Mrs Cathy Clyne BDS (Dublin) 2008
Miss Clair Hunter BDS (Dundee) 2013

Hygienist/Therapist

Miss Aimee Hutchison BSC (Dundee) 2012

Contact

Craigmillar Dental Centre
198 Peffermill Road
Edinburgh
EH16 4AJ

T: 0131 661 7525

W: www.craigmillardentalcentre.co.uk

Opening Hours

Monday: 9.00am - 5.30pm
Tuesday: 9.00am - 6.30pm
Wednesday: 9.00am - 5.30pm
Thursday: 9.00am - 5.30pm
Friday: 8.00am - 4.00pm

Emergencies

0131 661 7525

Away from home helpline:

(UK) 0800 525631
(Abroad) +44 1747 820841

Hygiene Plan



Dental Healthcare for all the Family

Craigmillar 
Dental Centre